This page, and pages like it should be moved to the Community site.

## Ways to Get Help

## GET HELP ON A TOPIC.

Try the items on this list in order.

- 1. View the Table of All the Documentation to see if a page concerning your topic exists.
- 2. Use the Doc Site Search to see if a page concerning your topic exists.
- 3. View the Troubleshooting pages to see if something matches your problem.
- 4. Login (register with tikiwiki.org if you haven't already done so) and . . .
  - 1. Find the most appropriate existing page, perhaps a troubleshooting page ar about one of the features.
  - 2. Ask, in the forums, any questions you have about that page. (Don't skip this step, it is critical to making the doc better)
  - 3. Tag the page with ((help)) or one of the other tags so it appears on the documentation status page. e.g. edit in ((Help)) Can anyone tell me how the whatamajig feature works?

- 4. Watch that page for answers to your questions, (they often will be in the form of links).
- 5. Pat yourself on the back. The next person who comes along will only need to go to step 2.
- 5. If after a few days nothing is happening try:
  - 1. search <a href="http://Tikiwiki.org">http://Tikiwiki.org</a> for content.
  - 2. search the Tikiwiki user forums for content.
  - 3. get on the IRC channel, or Mailing Lists and ask a question there.

## GETTING MORE HELP ONCE YOU'VE THE FOUND THE DOCUMENTATION (OR LACK THEREOF)

- 1. Login so you can edit.
- 2. Write what you know.
- 3. Write what you need to know.
- 4. Tag the page by linking it to one of the documentation status tag pages (see Documentation Status).
  - 1. Watch that page for answers to your questions, (they often will be in the form of links).

- 2. Pat yourself on the back. The next person who comes along will only need to go to step 2.
- 5. If after a few days nothing is happening try:
  - 1. search http://Tikiwiki.org for content.
  - 2. search the Tikiwiki user forums for content.
  - 3. get on the IRC chat channel, or Mailing Lists and ask a question there.

## **GET HELP RIGHT AWAY**

Lookup someone on our Tikiwiki Experts page. This is a community moderated list of people with various specialties who help people for a reasonable fee.